

## **RETURN POLICY**

**All the items we sell and/or repair have a "non-doa" warranty (doa meaning "dead on arrival" or "damaged on arrival").What does this mean? Simply stated, if your item does not arrive in fully working condition (in other words, if it is "dead on arrival" or "damaged on arrival"), it will be replaced or your money refunded at your discretion. Though a rare occurrence, we do understand that sometimes items are damaged during shipment or have a manufacturer defect not immediately apparent. Though rare, there are inevitably occasions where a product arrives non-functional or is damaged in transit. Our non-DOA policy means that if this happens, you are covered for 30 days.**